



RETURN + DELIVERY POLICY

Spare Parts + Accessories Return and Refund Policy

If there is any manufactures defect of your spare parts or accessories; you will receive a full refund of your purchase with a valid credit card statement. *All returns are subject to shipping costs.

See Warranty for details on Grit Tower purchases.

Delivery Policy

Our primary shipping service is Canada Post. All shipping costs are included in the price of your purchase using “ground” services that take 5 - 10 business days from coast-to-coast within Canada and the US. Please note that tracking numbers are not available for all shipments.

1. “Availability”. Every product we offer is shipped on availability. If we do not have it in stock we will inform you at the time of purchase and the estimate time frame at which we will receive that product to then be shipped to you.
2. “Location”. All products will be shipped on “business” days. For example, if you place an order on the weekend it will be processed and shipped on the following business day. Excluding holidays.